



BMC: End of Life/End of Support

Definitions

- ★ **EOL:** Refers to the date that software is no longer manufactured or supported. The EOL announcement by the vendor stipulates when the product support will end, or if already ended, a specific product and/or version, how far into the future support for the product will be provided. Typically, this refers to the date where a specific product and/or version is no longer available for purchase.
 - **Note:** BMC does not currently capture EOL information. EOL information will be published as it becomes available.
- ★ **EOS:** Refers to the date that software is no longer serviced via upgrades, patches, and overall maintenance.
 - **Note:** BMC categorizes two levels of EOS as 'End of Full Support' (EOFS) and 'End of Support' (EOS). EOFS refers to the date the product's full maintenance, including upgrades and patches ends. Post EOFS, only patches will be provided on an "as needed" basis until the EOS date.

Product Availability:

<https://webapps.bmc.com/support/faces/az/supportlisting.jsp>

- **Note :** Registration for use of this site is required. Individuals with an Enterprise email account will be able to register instantly.

Lifecycle Policy:

<http://www.bmc.com/support/product-support-policy.html>

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